

USEFUL CONTACTS



Chichester District Council

www.chichester.gov.uk
01243 785166

West Sussex County Council

www.westsussex.gov.uk
01243 777100

GOV.uk

www.gov.uk/coronavirus

Arun and Chichester Citizens Advice

www.citizensadvice.org.uk
0344 477 1171

Chichester Foodbank

chichesterdistrict.foodbank.org.uk
01243 773687

Understanding Universal Credit

www.understandinguniversalcredit.gov.uk/employment-and-benefits-support
0800 328 5644

NHS free prescription delivery service

www.pharmacy2u.co.uk
0113 265 0222

National Domestic Abuse Helpline

www.nationaldahelpline.org.uk
0808 2000 247

British Gas

www.britishgas.co.uk
0333 202 9802

Scottish Power

www.scottishpower.co.uk
0800 027 0072

E.ON

www.eonenergy.com
0345 052 0000

EDF Energy

www.edfenergy.com
0333 200 5100

SSE-S

www.sse.co.uk
0345 070 7373

Southern Water

www.southernwater.co.uk
0330 303 0368

Portsmouth Water

www.portsmouthwater.co.uk
023 9249 9888

National Grid

www.nationalgrid.com
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Supporting you



The pandemic has impacted on all of us in various ways

Whether you are struggling to pay bills, feel isolated, or are concerned about rising energy costs, we have a range of support available to you. This leaflet aims to highlight some of the key schemes you can access.



Please recycle when finished.

ENERGY TIPS

Chichester Warm Homes

This scheme helps residents on a low income who are living in a property with poor energy efficiency. It can contribute towards the installation of an efficient heating system, as well as loft and wall insulation. To find out more, please get in touch with our delivery partners by calling **01243 974063**.

Warm Home Discount

If you're on a low income, the Government's Warm Home Discount could save you £140 off your electricity bill. You can find out more about the scheme at www.gov.uk/the-warm-home-discount-scheme and you can get help applying from Arun and Chichester Citizens Advice by calling **01243 974063** or visiting www.arunchichestercab.org.uk/contact-us/energy-2021. You'll need to check with your provider to see if you are eligible.

Tips for saving money on your energy bills

Many of us are experiencing an increase in energy bills. If you're worried about rising costs and would like to know how to reduce your energy usage, you can find lots of tips and advice on making your home more energy efficient at www.chichester.gov.uk/climatechange

Council Tax Energy Rebate

This year, most council taxpayers living in properties in bands A to D will receive a one-off £150 payment to help with energy bills. There's also support for people who aren't eligible for the rebate but need help with energy costs. Find out more at www.chichester.gov.uk/helpwithfinances

KEEP IN TOUCH

Please also sign up to our regular email newsletter at www.chichester.gov.uk/newsalerts which provides constant updates and the support available to you.



SUPPORT FOR THE VULNERABLE

We are continuing to support West Sussex County Council with the Community Hub. This important service is available to those who are struggling to access food, medicine and essential supplies. The team can be contacted by calling **033 022 27980** or visiting www.westsussex.gov.uk/covid19communityhub

If you're living alone and feeling isolated, remember that our Chichester Wellbeing and Social Prescribing services are also available to help. They can be reached online at www.chichester.westsussexwellbeing.org.uk or by calling **01243 521041**.

If you're an older person and are feeling isolated, you may also wish to contact Age UK's local community contact on: **07821 787440** or maryse.stanton@ageukwsbh.org.uk



HELP WITH FINANCES

If you are struggling to pay your bills or rent, make sure you visit www.chichester.gov.uk/helpwithfinances, where you can find details of a range of support that is available to you.

Whether you need help to pay a Council Tax bill or, are struggling to pay your rent or need debt advice, there are a number of ways in which we can help people who are experiencing financial difficulty.

Benefits calculator

You can find a free benefits calculator at www.entitledto.co.uk/benefits-calculator, which provides you with an estimate of your entitlement to benefits, tax credits and Universal Credit.

Money advice service

The Government's money advice service – adviser.moneyhelper.org.uk/en – can also help you find financial support. It includes a tool that provides specific guidance for customers whose income has been impacted by coronavirus as well as advice for people whose incomes are stretched due to rising costs.

